



October 23, 2009

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Subject: **Serial Number:** 5008Y85403
 Carrier AirV Ceiling Units Recall
 Model's: 68RV0010BA, 68RV0012CA and 68RV0010EA

NHTSA Recall # 09E-053

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Carrier Corporation has decided that a defect exists in its Carrier AirV Units with heater strips ("AirV") that were manufactured after May 2007 for installation in recreational vehicles.

The Problem:

Analysis of the potential safety issue determined that there could be a malfunction in the heater element which could create a potential fire hazard.

WHAT YOU SHOULD DO

Carrier has undergone its root cause analysis and has developed a retrofit to address this potential safety issue which consists of replacing the heating assemblies in each AirV unit. The retrofit kit should be available December 15, 2009. **In the interim, and as a precautionary measure, we are requesting that you do not operate the AirV heating unit and that the heater unit be disconnected to ensure it is not operated until the unit is retrofitted.** Enclosed herewith are instructions on how to disconnect the AirV heater unit. This should be done by a qualified technician or can be brought to an Authorized Carrier Dealer / Service Center which can be located by going to www.airv.carrier.com and clicking on the Dealer Locator link or calling the number below.